

WPC COMPOSITE CLADDING WARRANTY TERMS & CONDITIONS

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The following Warranty is provided by Brite Decking Pty Ltd ("Brite") to the original purchaser of Brite WPC Composite Cladding. If the purchase is made by a builder or installer, this warranty transfers to the first subsequent homeowner or building owner.

This Warranty is not transferable beyond the first subsequent user.

1. WARRANTY COVERAGE

From the date of purchase, Brite warrants that its WPC Composite Cladding will be free from:

- Structural failure due to rot, decay, corrosion, or termite attack
- Surface peeling, cracking, splitting, or delamination
- Manufacturing defects that materially affect performance when installed correctly

Brite WPC Composite Cladding must be installed strictly in accordance with the Brite Cladding Installation Guide.

2. CLADDING IS NOT A WATERPROOFING SYSTEM

Brite WPC Composite Cladding is a decorative façade system only. It is not designed to act as a primary weatherproofing or water-barrier system.

This Warranty does not cover:

- Any form of water ingress
- Damage caused by inadequate flashing, sarking, sealing, membranes, or moisture management
- Internal building damage caused by leaks

Waterproofing and weatherproofing remain the responsibility of the builder/certifier.

3. WARRANTY PERIOD (Residential & Commercial)

Residential Use — 10-Year Coverage	
Years of Use	WPC Composite Cladding
1	Manufacturer Warranty
2-4	50%
4-7	30%
7-10	10%

Commercial Use — 10-Year Coverage	
Years of Use	WPC Composite Cladding
1	Manufacturer Warranty
2-4	40%
4-7	20%
7-10	10%

4. LIMITATIONS OF THE WARRANTY

Brite will not be responsible for any of the following:

4.1 Colour Change, Weathering & Fading (Not Covered)

- Fading is NOT covered under this Warranty.
- All WPC materials naturally lighten or change tone due to sunlight, heat, and weather.
- Colour or grain variations between batches or replacement boards are normal.

4.2 Thermal Expansion & Contraction

WPC cladding naturally expands and contracts with temperature changes.

This warranty does not cover:

- Minor warping, movement, or gapping
- Audible expansion noises
- Frame movement caused by thermal cycling

These are inherent characteristics of composite materials.

4.3 Water Ingress, Ventilation & Flashing Issues

Not covered:

- Water leaks of any kind
- Damage caused by incorrect flashing or sealing
- Lack of ventilation behind cladding
- Moisture build-up, mould, mildew, or fungal growth
- Damage caused by absence of sarking/membranes

4.4 Incorrect Installation

Warranty is void where:

- Installation does not comply with Brite's Cladding Installation Guide
- BCA/NCC requirements are not followed
- Non-approved fixings or methods are used
- Battens/substructure fail, move, or do not meet required standards
- Required expansion gaps, ventilation, or clearances are not maintained
- Cladding is used in applications not recommended by Brite, including any structural use, load-bearing use, or any installation requiring waterproof performance
- Cladding is installed in a manner that obstructs ventilation or drainage
- Cladding is modified, cut, shaped or installed in a way that compromises its intended performance

4.5 Fire Compliance & Heat/Flame Exposure

Not covered:

- Any assessment or certification for cladding fire performance
- Non-compliance relating to building classification, façade fire requirements, or bushfire regulations
- Use on buildings higher than 2 storeys unless approved by Brite in writing
- Damage caused by exposure to open flames, fire pits, heaters, BBQs, or any high-heat source, including reflected or concentrated heat (eg low-E glass reflection)

4.6 Aesthetic & Surface Conditions

Not covered:

- Scratching, scuffing, abrasions, heat-related distortion, or installation marks
- Environmental staining (pollution, mould, sunscreen, oils, BBQ residue)
- Embossing variations or minor surface blemishes
- Uneven weathering or changes in appearance over time

4.7 External Damage, Site Conditions & Storage

Not covered:

- Damage caused by other trades
- Impact damage
- Damage from pressure washing
- Warping caused by improper storage (sun, moisture, or heat exposure)
- Storms, floods, bushfires, cyclones or other "Acts of God"
- Damage caused by reflected sunlight or heat from glass or metal

5. MAINTENANCE REQUIREMENTS

To maintain warranty validity, cladding must be:

- Cleaned periodically to remove dirt, debris, organic matter and pollutants
- Installed with adequate ventilation
- Kept free of blockages that hinder drainage
- Maintained in accordance with Brite's Maintenance Guide

Failure to maintain the product appropriately may void the Warranty.

6. CLAIM PROCEDURE

To make a claim, the purchaser must:

- Submit written notice within 72 hours of the defect becoming apparent
- Email: tech-support@briedecking.com.au
- Provide proof of purchase
- Provide clear photos and/or videos of the issue
- Allow Brite reasonable access to inspect the installation

Brite may request removal of a small number of boards for testing.

7. REMEDIES UNDER THE WARRANTY

If a valid claim is accepted, Brite will (at its discretion):

- Provide replacement WPC cladding from the current range, or
- Provide a credit based on the percentage schedule shown above

This Warranty covers materials only and does not cover:

- Labour, removal, or reinstallation, including repairs to framing or substructure
- Access equipment, scaffolding, cranes, or lifting equipment
- Waterproofing or sealing works
- Costs associated with delays, access issues, or loss of use
- Any consequential, incidental, or indirect losses

Replacement boards may vary from existing boards due to natural weathering and manufacturing differences.

8. AUSTRALIAN CONSUMER LAW NOTICE

This Warranty operates in addition to your rights under the Australian Consumer Law (ACL).

You are entitled to a replacement or refund for a major failure and compensation for any reasonably foreseeable loss or damage. For minor failures, you are entitled to replacement of the affected goods.