



BRITE
COMPOSITE DECKING SOLUTIONS

Composite Decking Limited Product Warranty

HD Urban X • HD PRO • NextGen Titanium

WARRANTY AGAINST DEFECTS FOR ELIGIBLE PRODUCTS SUPPLIED IN AUSTRALIA

VERSION 1.4

Effective for eligible purchases made on or after the effective date

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Warrantor	BRITE DECKING (PTY) PTY LTD ABN 68 617 566 837

WARRANTY OVERVIEW

At a glance

This limited product warranty is provided by BRITE DECKING (PTY) PTY LTD (ABN 68 617 566 837) ("Brite") for eligible HD Urban X, HD PRO and NextGen Titanium composite decking purchased for installation in Australia. It is a voluntary warranty against defects and operates in addition to rights and remedies that cannot be excluded under the Australian Consumer Law.

Standard warranty periods

Product range	Residential use	Commercial use
HD Urban X	10 years	No standard commercial warranty ¹
HD PRO	25 years	15 years
NextGen Titanium	30 years	15 years

¹ Any commercial warranty for HD Urban X must be agreed by Brite in writing before purchase. The applicable written project warranty will prevail for that project, subject always to non-excludable law. Commercial periods for HD PRO and NextGen Titanium are subject to section 3.2.

What this document does

- Covers qualifying manufacturing defects in eligible decking, bullnose, edge and fascia boards during the applicable warranty period.
- Sets a product-only voluntary remedy using a clear pro-rata benefit schedule.
- Explains installation, care, evidence and access requirements that affect assessment of a claim.
- Does not remove or limit any remedy available under the Australian Consumer Law.

Important: installation labour and project costs

Brite supplies decking products only and does not provide or contract for installation. Acceptance of a covered manufacturing defect does not extend the voluntary warranty beyond eligible affected decking material or product credit. Subject to any non-excludable legal right, Brite does not pay or reimburse labour, investigation, access, demolition, deconstruction, removal, transport, storage, disposal, freight, site preparation, rectification, reinstatement, reinstallation, loss of use, delay or any other direct, indirect, consequential or project cost. Sections 1.4, 1.5, 7, 8 and 10 apply.

Australian Consumer Law protection. These exclusions and limits apply only to Brite's voluntary warranty. They do not exclude, restrict or modify any consumer guarantee, right or remedy that cannot lawfully be excluded, restricted or modified. Section 10 explains those rights and contains the mandatory consumer wording.

Make a claim

Email tech-support@britedecking.com.au or write to BRITE DECKING (PTY) PTY LTD, 6-7/81 Governor Macquarie Drive, Chipping Norton NSW 2170. Include the information listed in section 9.

TERMS AND COVERAGE

1 About this warranty

1.1 Nature of the warranty

BRITE DECKING (PTY) LTD gives this written warranty against defects for the eligible composite decking products and periods stated in this document. The warranty is separate from, and additional to, any statutory guarantee or other right that cannot lawfully be excluded, restricted or modified.

1.2 Purchases covered by this version

This version applies only to eligible products purchased on or after its effective date. A product purchased earlier remains subject to the written warranty and product representations applicable at the time of purchase, together with the consumer rights applying to that purchase. Brite will not apply a later revision retrospectively to reduce an accrued warranty benefit.

1.3 Keep the documents supplied with the product

The purchaser should retain this warranty, the applicable installation guide, the invoice and product identification information. Retailers and installers should ensure the warranty and applicable installation instructions are supplied or otherwise made available with the goods.

1.4 Product supply only

Brite supplies decking products only. Brite does not offer, perform or contract for design, specification, building, installation, certification or related services as part of a product sale or this warranty. A referral or introduction to an independent builder or installer is not an agreement by Brite to provide or arrange those services. This document warrants only the eligible product identified in section 3.2 and does not create a warranty for any service. Nothing in this paragraph affects a binding representation or right under applicable law.

1.5 Independent builders and installers

Brite may, as a convenience, provide contact details for a builder or installer that has previously purchased or installed Brite products or about whom Brite has received favourable feedback. The builder or installer is an independent business and is not Brite's employee, agent, partner, subcontractor, representative or authorised service provider. Any quotation, contract, payment, scope, scheduling, licence, insurance, site assessment, design, installation and workmanship is solely between the customer and that independent business. The customer must make their own enquiries and decide whether the builder or installer is suitable.

Brite does not supervise, control, warrant or guarantee an independent builder or installer or their work. To the extent permitted by law, Brite is not liable under this voluntary product warranty for their acts, omissions, advice, delays, charges or workmanship. A referral does not expand this product warranty and does not authorise a builder, installer or other third party to bind Brite, admit liability or approve a remedy or cost on Brite's behalf. Nothing in this section excludes a right or remedy that cannot lawfully be excluded.

1.6 Product information and project suitability

Product specifications, span tables, installation instructions, test results, BAL classifications, slip ratings, appraisal reports and other general technical information supplied or published by Brite describe product performance within their stated scope, methods, assumptions and conditions. Unless Brite expressly provides a separate project-specific written certification, that information does not by itself constitute structural engineering, building design, project certification, approval of a substructure or confirmation that a particular project or installation complies with the National Construction Code, applicable standards, planning or building approvals, or other regulatory requirements.

Project-specific design, certification, approvals, site assessment and regulatory suitability remain the responsibility of the customer and the appropriately qualified designer, engineer, certifier, builder, installer

and other project parties. This section does not limit the express scope of a particular Brite report or certification and does not limit a right that cannot lawfully be excluded.

2 Warrantor and contact details

Item	Details
Warrantor	BRITE DECKING (PTY) PTY LTD
ABN	68 617 566 837
Address	6-7/81 Governor Macquarie Drive, Chipping Norton NSW 2170
Telephone	1300 481 664
Claims email	tech-support@briedecking.com.au
Website	www.briedecking.com.au

3 Eligibility and warranty periods

3.1 Eligible claimant

This warranty may be claimed by:

- the original retail purchaser of the eligible product, or
- where a builder, tradesperson or contractor bought the product for a specific property, the first owner or occupier for whom the product was bought, provided that person supplies reasonable proof of the original purchase and project address.

The voluntary warranty is not otherwise transferable unless Brite agrees in writing. This transfer restriction does not limit any rights that a later owner may have under applicable law.

3.2 Eligible product and territory

The product must be genuine HD Urban X, HD PRO or NextGen Titanium composite decking supplied by Brite or an authorised reseller for installation in Australia. Eligible product comprises the principal decking boards and any matching bullnose, edge or fascia boards expressly sold under the same eligible range and identified in the purchase records. It does not include clips, screws, fasteners, battens, joists, subframes, trims or other accessories, or any cladding, fencing, slat or wall-panel product. Those items are subject only to any separate written warranty that expressly applies to them and to non-excludable law. The exact range, product type and quantity must be identifiable from the invoice, order record, batch information or other evidence reasonably accepted by Brite.

Commercial coverage. Commercial coverage for HD PRO and NextGen Titanium applies only where the product is installed and used in accordance with Brite's written commercial installation requirements applying at the purchase date, including any project-specific conditions issued in writing. A commercial warranty does not constitute project-specific design, engineering approval, certification or regulatory approval.

Range identification. For this warranty, "NextGen Titanium" means product invoiced under the NextGen Titanium range name. ASA Signature and any later or replacement range is covered only where the invoice, an applicable product schedule or a project-specific written warranty expressly identifies that product and states the applicable warranty period.

3.3 When the warranty period starts

The warranty period starts on the original retail purchase date shown on the invoice. If that date cannot reasonably be established, Brite may use another objectively supported date, such as the delivery or project completion date. A replacement product supplied under this voluntary warranty does not restart or extend the original warranty period.

COVERED DEFECTS AND EXCLUSIONS

4 What is covered

Subject to the terms of this document, Brite warrants that an eligible product will be free from a defect in manufacture that materially impairs its intended function during the applicable warranty period. A covered manufacturing defect may include:

- structural cracking, splitting, flaking, peeling or delamination attributable to manufacture,
- material rot or fungal decay inconsistent with the product claims applying at the date of purchase,
- termite damage inconsistent with the product claims applying at the date of purchase,
- material warping, cupping, bowing, swelling or other dimensional instability attributable to manufacture that materially impairs the product's intended function and is beyond ordinary permitted tolerances or expected thermal movement, or
- another manufacturing non-conformity that materially prevents the eligible product from performing its intended function.

A change in appearance alone is not necessarily a manufacturing defect. Brite will assess the product, installation, site conditions, maintenance history and available evidence to determine the cause and extent of the reported issue.

5 Customer responsibilities

To support coverage under this voluntary warranty, the claimant must take reasonable steps to ensure that:

- **Selection and design.** the product is suitable for the intended site, use, loading and environment, and the project design complies with applicable laws, the National Construction Code and relevant standards,
- **Inspection.** the eligible product is checked before installation for visible damage, incorrect product, unacceptable variation or other evident issues, and affected product is set aside and reported before installation,
- **Installation.** a competent person installs the product in accordance with the Brite installation guide applicable to the product at the installation date, including the stated support centres, clearances, expansion gaps, fixed points, ventilation, drainage and fastening method,
- **Supporting structure.** the subframe, joists, bearers, substrate, fixings, drainage and surrounding building elements are structurally sound and suitable for the application,
- **Care and maintenance.** the decking is cleaned, used and maintained in accordance with the applicable Brite care instructions and is protected from avoidable heat, chemical, impact and moisture risks,
- **Records and access.** the invoice and available product, installation and maintenance records are kept, further damage is reasonably mitigated, and Brite is given reasonable access to inspect an unresolved claim.

A failure to meet one of these responsibilities affects the voluntary warranty only to the extent that the failure caused, contributed to or materially prevented fair assessment of the reported issue. Nothing in this section limits a non-excludable statutory right.

6 What is not covered

The voluntary warranty does not cover loss, damage or deterioration to the extent caused or contributed to by any of the following:

- **Normal appearance or movement.** ordinary fading, weathering, gloss change, colour or grain variation, minor surface marking, water spotting, minor dimensional variation, or expansion and contraction within published tolerances or reasonably expected from temperature and moisture changes, where intended function is not materially impaired.
- **Installation or design.** incorrect installation, unsupported spans, inadequate expansion gaps or fixed points, inadequate ventilation or drainage, incompatible fixings, defective substructure, structural movement, settlement, an act or omission of a builder or installer whether selected by the claimant or referred by Brite, or failure to comply with the applicable installation guide.
- **Water and organic matter.** persistent standing water or saturation, submersion, blocked or inadequate drainage, external water ingress, surface mould, surface mildew, algae, food, leaves, soil or other organic matter. Ordinary wetting associated with properly designed, installed, drained and maintained poolside or wet-area use is not excluded solely because it occurs.
- **Heat and fire.** excessive or concentrated heat, reflected or magnified sunlight including from low-emissivity glazing, flames, embers, bushfire, fire pits, heaters, barbeques or hot objects. Any published bushfire classification is not a representation that the product is fireproof.
- **Use or external events.** misuse, abuse, impact, overloading, scratching, abrasion, vandalism, pests or animals other than termite damage expressly covered under section 4, flood, storm, earthquake, lightning or another event outside Brite's reasonable control.
- **Chemicals and cleaning.** harsh or incompatible chemicals, solvents, oils, coatings, paint, stains, metal contamination, rust transfer, excessive pressure washing or a cleaning method not permitted by the applicable care instructions.
- **Storage, transport or alteration.** incorrect storage or handling after delivery, transport not arranged by Brite, cutting or modification contrary to instructions, relocation, reuse or unauthorised repair.
- **Visible pre-installation issue.** installation of a board with a defect or unacceptable variation that was reasonably apparent on inspection before installation, except where the defect was latent or consumer law provides otherwise.
- **Unauthorised commercial use.** commercial use of HD Urban X unless Brite issued a written project-specific commercial warranty before purchase.

REMEDIES AND COSTS

7 Voluntary warranty remedy

7.1 Separate assessment of legal rights

Brite will assess any rights under the Australian Consumer Law separately from the voluntary remedy in this section. The choices, limits and pro-rata percentages below apply only to this voluntary warranty and do not limit a remedy required by law.

7.2 Remedy during the first year

For an accepted manufacturing defect reported during Year 1, the applicable percentage is 100%. Brite will provide the product-only remedy described in sections 7.3 and 7.4 by reference to the Pro-rata Benefit Amount. Brite may instead agree to another reasonable product remedy in writing.

7.3 Calculation of the Pro-rata Benefit Amount

For every accepted manufacturing defect, Brite will calculate a monetary Pro-rata Benefit Amount by multiplying the original product purchase price attributable to the accepted affected product by the applicable percentage in the table below. This calculation applies during Year 1 and throughout the remaining warranty period.

Claim timing from purchase	Residential benefit	Commercial benefit ²
Year 1	100%	100%
Years 2–4	80%	70%
Years 5–7	60%	50%
Years 8–10	40%	30%

Claim timing from purchase	Residential benefit	Commercial benefit ²
Years 11–15	30%	10%
Years 16–20	20%	Not applicable
Years 21–25	15%	Not applicable
Years 26–30	10%	Not applicable

² Commercial percentages apply only to HD PRO and NextGen Titanium. Coverage ends when the product-specific warranty period ends. For example, HD Urban X residential coverage ends after 10 years and HD PRO residential coverage ends after 25 years.

Formula: Pro-rata Benefit Amount = original product purchase price of the accepted affected product × applicable percentage. For example, if the original price of the accepted affected product was \$10,000 and the applicable percentage is 30%, the Pro-rata Benefit Amount is \$3,000.

7.4 Scope of the voluntary remedy

- **How Brite provides the benefit.** At Brite's option, Brite will either issue a product credit equal to the Pro-rata Benefit Amount or apply that amount toward the quantity of replacement product reasonably required to replace the accepted affected product. A product credit is non-cash, non-transferable and may be applied only toward product supplied by Brite or its nominated reseller, unless Brite agrees in writing or applicable law requires otherwise. Brite will select any replacement product from its then-current range and value it at Brite's then-current standard selling price including GST. If the price of that replacement quantity exceeds the Pro-rata Benefit Amount, the claimant must pay the difference before supply. If it is lower, Brite will supply that replacement quantity and no unused balance is payable in cash. Brite will provide the calculation and proposed product remedy in writing.
- **Product-only benefit.** Under this voluntary warranty, Brite's obligation is limited to the Pro-rata Benefit Amount and the product credit or replacement product described above. Acceptance of a claim, inspection of the installation, technical assistance or an offer or supply of replacement product does not make Brite responsible for removing the original product or installing the replacement product. Subject to any non-excludable legal right, Brite does not undertake to fund work or equipment needed to inspect, reach, expose, deconstruct, remove, return, transport, store, dispose of, prepare for, reinstate or install the product.
- **Labour removal and reinstallation costs excluded.** The voluntary benefit does not include any installer, builder or subcontractor labour, supervision, call-out fee, demolition, deconstruction, removal, disposal, skip or tip fee, cleaning, site preparation, cutting, fixing, rectification, reinstatement or reinstallation cost. This exclusion applies even where the work is necessary to access or remove accepted affected product or to install replacement product supplied by Brite, subject always to any non-excludable legal right.
- **Consequential and other project costs excluded.** The voluntary benefit does not include any direct, indirect, incidental, consequential or project cost or loss, including design, engineering, consulting, permits, approvals, certification, independent testing, project management, administration, owner or occupant time, scaffolding, craneage, lifting equipment, plant hire, protection works, accommodation, loss of use, delay, lost income, lost revenue, lost profit, finance charges, overhead, margin, upgrades, betterment, subframe, substrate, drainage, structural or other building work, except to the extent applicable law does not permit that exclusion.
- **Written cost approval.** Brite will reimburse a cost under this voluntary warranty only where the claimant first receives authorised written approval that identifies the approved scope, amount or cap, and payment conditions. A site visit, inspection, photograph, sample, discussion, technical suggestion, quotation review, product offer or other attempt to assist is not by itself approval of a cost or an admission of liability. This requirement does not prevent reasonable urgent safety or mitigation work and does not restrict a right under applicable law.
- **Goodwill and settlement.** Any contribution Brite elects to make towards an excluded cost is case-specific, without admission, and does not vary this warranty or create a precedent or entitlement for another claim. Brite may document a goodwill or compromise payment in a separate settlement agreement.
- **Affected quantity.** The remedy applies only to the quantity Brite accepts as affected by the covered manufacturing defect. Brite does not replace unaffected product solely to obtain uniform colour, grain, sheen or batch appearance, unless applicable law requires otherwise.
- **Nearest current product.** If the original product is unavailable, Brite may supply the closest reasonably equivalent current product. Exact colour, grain, sheen, dimensions or batch matching cannot be guaranteed.
- **Maximum voluntary benefit.** The aggregate value of all credits and replacement product provided for an accepted affected product will not exceed its Pro-rata Benefit Amount. A benefit already provided for the same affected product is deducted from any later voluntary benefit.
- **Balance of period.** A replacement or credited product remains covered only for the balance of the original warranty period.

8 Claim expenses

Expense	Responsibility under this voluntary warranty
Preparing the claim	The claimant bears the costs of locating records, taking photographs, sending information and preparing the initial claim.
Access and temporary works	The claimant bears the cost of normal and specialist access, lifting, protection, permits, scaffolding, cranes, opening-up work and making the site safe for inspection.
Brite inspection	Brite bears the cost of an inspection, test or expert it directly arranges.
External evidence	The claimant bears the cost of any report, test or expert not directly arranged by Brite unless Brite gives authorised written approval before the cost is incurred.
Freight and collection	Do not return product unless Brite directs it. Under the voluntary warranty, the claimant bears collection, return, transport and replacement-delivery costs unless Brite gives authorised written approval.
Labour removal and project costs	The claimant bears every labour, demolition, deconstruction, removal, disposal, access, freight, site preparation, rectification, reinstatement, reinstallation, consequential and other project cost excluded by section 7.4 unless Brite gives authorised written approval or applicable law requires otherwise.
Costs required by law	If a claimant says Brite must pay an otherwise excluded cost under applicable law, the claimant should give Brite a written explanation, itemised quotation or invoice, evidence of payment where relevant, and information showing cause, reasonableness and mitigation. Brite will assess that request separately from the voluntary warranty. Nothing in this table limits a non-excludable right.

How to claim an approved reimbursement. Where Brite directly bears an expense or has given authorised written approval to reimburse it, email the relevant itemised invoice or receipt to tech-support@briedecking.com.au. Quote the Brite claim reference, attach the written approval and provide reasonable evidence of payment where requested. Brite will confirm the approved amount and payment process. This procedure does not limit a different process or reimbursement required by applicable law.

CLAIMS AND CONSUMER RIGHTS

9 How to make a claim

9.1 Notify Brite

Notify Brite as soon as reasonably practicable after discovering the issue by:

- emailing tech-support@briedecking.com.au,
- telephoning 1300 481 664, or
- writing to BRITE DECKING (PTY) LTD, 6–7/81 Governor Macquarie Drive, Chipping Norton NSW 2170.

A delay does not extinguish a right under the Australian Consumer Law. For the voluntary warranty, delay affects assessment only to the extent it causes further avoidable damage or materially prevents Brite from determining the original cause.

9.2 Information to include

Provide as much of the following as is reasonably available:

- claimant name, telephone number, email and preferred contact method,
- installation address and whether the site is residential or commercial,
- invoice, reseller and original purchase date,
- product range, colour, quantity, board dimensions and batch or order information,
- installation date and installer or builder details,
- a clear description of the issue, when it was first observed and whether it is changing,
- overview and close-up photographs or video, including board ends and surrounding site conditions,
- relevant measurements, including support centres, gaps, fixed points, ventilation and drainage, and
- maintenance history and any known heat, reflected-light, chemical, moisture, loading or impact event.

9.3 Preserve evidence and reduce further damage

Take reasonable steps to make the area safe and prevent avoidable further damage. Unless urgent safety or mitigation work is reasonably required, do not remove, dispose of, destructively test or alter affected product before Brite has had a reasonable opportunity to inspect or provide instructions. Keep removed samples, photographs, invoices and records where practicable. A claimant seeking payment under the voluntary warranty must obtain the authorised written approval described in section 7.4 before incurring a cost.

9.4 What happens next

Step	Stage	What Brite will do
1	Claim received	Brite will acknowledge receipt and open a claim reference.
2	Initial review	Brite will review the information and identify any further material reasonably required.
3	Inspection or testing	Brite may reasonably request a site inspection, sample, measurement, installer information or further evidence.
4	Written outcome	Brite will provide a written outcome identifying the accepted facts, cause assessment, applicable warranty provision and proposed remedy.
5	Further review	If the claim is not accepted, the claimant may provide relevant further evidence or ask Brite to review a factual error.

Brite will acknowledge and progress the claim within a reasonable time having regard to the nature and complexity of the matter, the information and inspection reasonably required, and the availability of the claimant and other relevant parties.

10 Australian Consumer Law

The benefits to you given by this warranty are in addition to other rights and remedies under a law in relation to the goods to which this warranty relates.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Nothing in this document is intended to exclude, restrict or modify any consumer guarantee, right or remedy that cannot lawfully be excluded, restricted or modified. Where this voluntary warranty offers a lesser benefit than a non-excludable legal right, the legal right prevails.

10.1 Costs that may arise independently under law

Acceptance of a claim under this voluntary warranty does not by itself establish that Brite must pay labour, removal, reinstallation or another excluded cost. However, depending on the facts and Brite's legal role in the transaction, the Australian Consumer Law may require a supplier to collect certain faulty goods or reimburse reasonable return costs. It may also permit recovery of reasonable rectification costs where a supplier does not remedy a non-major failure within a reasonable time, and compensation for loss or damage caused by a failure and reasonably foreseeable. Sections 7 and 8 do not limit those rights. Any entitlement is assessed separately on the evidence, including causation, reasonableness, mitigation and whether the cost relates to the affected product rather than an upgrade, unrelated defect or pre-existing work.

ADMINISTRATION AND DEFINITIONS

11 General terms

- **Evidence.** Brite may request reasonable evidence relevant to identity, purchase, installation, use, maintenance, cause and extent. A missing item does not automatically defeat a claim if the matter can be established another reasonable way.
- **Access.** The claimant must provide reasonable and safe access to the installation at an agreed time. Brite is not required to enter an unsafe site or disturb building elements without suitable controls and permissions.
- **Partial acceptance.** Brite may accept part of a claim and reject another part where the evidence supports different causes, quantities or remedies.
- **No retrospective reduction.** Brite may publish a new warranty for future purchases but will not use a later version to reduce a benefit that accrued under the applicable version.
- **Written project terms.** A written project-specific warranty may add to or vary this voluntary warranty for the identified project. It cannot exclude or restrict a non-excludable statutory right.
- **Severability.** If a term of this document is unlawful or unenforceable, it is to be read down or severed to the minimum extent necessary without affecting the remaining terms.
- **Contact changes.** A change to Brite's contact details does not invalidate this warranty. Current contact details will be maintained at www.britedecking.com.au.

DEFINITIONS

12 Definitions

Term	Meaning
Accepted affected product	The quantity of eligible product that Brite accepts is affected by a covered manufacturing defect.
Applicable installation guide	The Brite installation instructions supplied or identified for the product and reasonably current at the date of installation, including a later instruction only where Brite expressly states it applies retrospectively for safety or compliance.
Authorised written approval	A written approval issued by a Brite director or by a member of Brite's claims team whom Brite has identified as authorised to approve the specified remedy or cost. Receipt of a quotation, a site visit or an informal discussion is not authorised written approval.
Commercial use	Use at premises or in a project primarily operated for trade, business, public, communal, strata common-area, hospitality, education, government or similar non-private purposes, or any use exposed to materially higher traffic or loading than ordinary private household use.
Eligible product	The genuine decking, bullnose, edge and fascia boards identified in section 3.2. Clips, screws, fasteners, battens, joists, subframes, trims and other accessories are not eligible product under this warranty.
Manufacturing defect	A defect arising from manufacture that materially impairs the eligible product's intended function, assessed in the context of the product specifications, permitted tolerances and representations applying at the purchase date.
Original product purchase price	The amount actually paid for the accepted affected product after discounts and including GST, as shown on the original product invoice, excluding delivery, installation, accessories and other project charges. If the invoice bundles items, Brite will use a reasonable allocation supported by available records.
Pro-rata Benefit Amount	The monetary amount calculated under section 7.3 by multiplying the original product purchase price of the accepted affected product by the applicable percentage in the pro-rata table.
Product credit	A non-cash and non-transferable credit that may be applied only toward product supplied by Brite or its nominated reseller, unless Brite agrees in writing or applicable law requires otherwise.
Residential use	Ordinary private household use at a single dwelling by the owner or occupier, excluding commercial, communal, public or unusually high-load use.
Warranty period	The product-specific period in the table under At a glance, beginning on the original retail purchase date.
Year 1	The first 12 months of the warranty period. A later year runs from one anniversary of the purchase date to the next.

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